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**Governor Colyer and Department of Revenue
Announce Actions to Alleviate Long Lines**

TOPEKA—Governor Jeff Colyer and the Department of Revenue on Friday announced three new actions designed to alleviate long lines in driver's license offices.

"Effective today, we are moving to end our relationship with QFlow and will replace them with a more effective line management system that better meets our expectations and those of the people it serves," Governor Colyer said. "I look forward to getting a new system in place quickly that will offer Kansas credential holders a more effective way to get into offices across the state."

The search for a new queuing system is already underway.

Governor Colyer also indicated that easier access to driver's license services would soon be available with the expected October launch of the ability to process renewals through the iKan mobile application. When this new service is launched, it will significantly reduce traffic at DMV offices by allowing Kansans to renew their driver's licenses from their computer or mobile phone.

"This is a long-envisioned move and we are working hard to get it off the ground as quickly as possible," Governor Colyer said. "It's vital that we modernize our technology to ensure that Kansans have access to government services in a way that is safe, convenient, and easy to use."

Governor Colyer and Secretary Williams also announced additional service hours at the Mission and Olathe driver's license offices. Both offices will now process customers for an additional 14 hours per week, with new hours from 7 a.m. to 5:45 p.m. Monday through Friday until August 20. Service will also be available on Saturday 7:30 a.m. to 11:15 a.m.

“I appreciate Secretary Sam Williams and his team of driver’s license examiners and managers who have stepped up to offer expanded hours,” Governor Colyer said. “I’m thankful for the way everyone involved is invested in coming together to solve this problem and working to provide the best possible service to Kansans.”

Johnson County residents will also have the option to visit a temporary setup at the new tax office in the Rosana Square shopping center at 7600 W. 119th St. Suite A, Overland Park, KS. That temporary space should be available in the next two weeks.

The space for a third Johnson County office is currently under contract negotiations.

Governor Colyer also urged Kansans to get familiar with the option of Real ID, and to use the Real ID checklist before going in to the office.

“The federal government requires additional documentation to obtain a Real ID driver’s license. While this new credential does take a bit more time, ensuring sure you know which documents are required beforehand can help speed things up.”

The Real ID checklist is found at ksrevenue.org/realid.

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