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Kansas launching new system to serve vehicle owners, drivers

Upgrade from old computer system to new one will interrupt services the first week of May

TOPEKA—The Kansas Department of Revenue is ready to upgrade to a new, more efficient system for titling and registering vehicles, and people who have license plate registrations or driver's licenses that expire in April or the first week of May are being urged to renew no later than April 30 to avoid problems with expired plates and licenses.

The department estimates it will take about 100 continuous hours to convert 6.8 million vehicle registration records to the new DMV system, a process that will begin late evening April 30. While those records are being converted, state and county offices will close out of the old mainframe system, install new computer equipment, and get set up to serve customers again on May 8.

From May 1 through May 7, state and county offices will not be able to do vehicle title work or renew vehicle registrations, nor will they be able to issue driver's licenses and other identification cards.

The new computer system will replace three aging mainframe systems used for driver licensing, motor vehicle titling and registration, and inventory management with a single, modern system that is easier to use, maintain and enhance.

“This switch to 21st century technology will allow the state, and the county treasurers who are our valued partners in vehicle registration, to deliver services to the people of Kansas more effectively,” said Director of Vehicles Donna Shelite. “Our ultimate goal is improved customer service and efficiency, and we greatly appreciate our customers' cooperation in planning ahead as we make this important transition.”

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For more information, visit www.ksrevenue.org/dmvproject.html.